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ON THE COVER: A view of 545 Long Wharf Drive in New Haven, which became CCM’s new home in 2018. This photo was taken by CCM Communications from the City of New Haven’s new Canal Dock Boathouse.
Neil O’Leary, Mayor of Waterbury, was CCM’s 2018 President. Mayor O’Leary joined the Waterbury Police Department in 1980 and rose through the ranks, becoming Chief of Police in 2004. Chief O’Leary served in that role until his retirement in 2009.

Following his retirement, he was recruited by the town of Wolcott, Connecticut to serve as Police Chief to help rebuild the management structure and modernize the department. In 2011, O’Leary stepped down from this role to successfully run for Mayor of the City of Waterbury, taking office in December 2011.

John A. Elsesser, Town Manager of Coventry, CCM 1st Vice President
Michale Freda, First Selectman of North Haven, CCM 2nd Vice President

Directors

- Tom Banisch
  First Selectman of Madison
- Luke A. Bronin
  Mayor of Hartford
- Robert M. Congdon
  First Selectman of Preston
- Michael Freda
  First Selectman of North Haven
- Joseph P. Ganim
  Mayor of Bridgeport
- Toni N. Harp
  Mayor of New Haven
- Barbara M. Henry
  First Selectman of Roxbury
- Catherine Iino
  First Selectwoman of Killingworth
- Marcia A. Leclerc
  Mayor of East Hartford
- Curt Leng
  Mayor of Hamden
- W. Kurt Miller
  First Selectman of Seymour
- Rudolph P. Marconi
  First Selectman of Ridgefield
- Leo Paul
  First Selectman of Litchfield
- Scott Shanley
  General Manager of Manchester
- Jayme A. Stevenson
  First Selectman of Darien
- Erin Stewart
  Mayor of New Britain
- Daniel Syme
  First Selectman of Scotland
- Michael C. Tetreau
  First Selectman of Fairfield
- Mark B. Walter
  Town Administrator of Columbia
- Steven R. Werbner
  Town Manager of Tolland

Past Presidents:

- Mark D. Boughton
  Mayor of Danbury
- Matthew B. Galligan
  Town Manager of South Windsor
- Herbert C. Rosenthal
  Former First Selectman of Newtown
- Susan S. Bransfield
  First Selectwoman of Portland

Honorary Members:

- Elizabeth (Betsy) Paterson
  Former Mayor of Mansfield
- Stephen T. Cassano
  Selectman of Manchester
Dear Connecticut Municipal Leaders:

2018 was an exciting year of growth for CCM.

We officially moved in to our new office space on Long Wharf Drive, New Haven, Connecticut; our new headquarters where we work year round for municipal leaders and every resident in the state of Connecticut.

As the leading state-local think tank and premier local government advocate at the State Capitol tackling issues like government finance and labor relations; you may call us for our free municipal research capabilities or our workshop trainings around the state.

This year we branched out: this year we added Executive Search; you’ve read Connecticut Town & City, now you can listen to our podcast, The Municipal Voice. You’ve attended our Convention, and this year we made sure local issues were on the table by hosting the final gubernatorial debate before Election Day.

We have been the same CCM municipal leaders have known and trusted for 52 years with a common mission: to improve the everyday life for residents of Connecticut. In 2018, we made sure to stay on top of our game; everything we do is designed to help you and your colleagues provide an array of critical public services more effectively and cost efficiently.

So, what does growth look like in 2018? The answers are in the full report that follows, but here are just a few facts to get you started:

Public Policy & Advocacy - 2018 saw the continued efforts to promote our recommendations contained in This Report Is Different — cost containment, revenue diversification, regionalization, and unfunded mandates. With over 1300 unfunded mandates, CCM has continued to make it a cornerstone of our advocacy to block any new unfunded mandates or to have the State fully fund newly proposed mandates. 2018 was a year that saw many of these bills stall on the floor due to the tenacity and testimony of municipal leaders who reached out to their state legislative delegations. In addition, we created a questionnaire for the 2018 election, so that every resident of Connecticut would know where their elected officials stood on important issues like property taxes and the opioid epidemic.

Government Finance & Research - This is one of the bedrock services of CCM. The staff completed over 700 requests for information from municipal officials on just about every topic related to municipal governance. It is with that expertise that Research wrote info kits, policy reports, and Candidate Bulletins to be a part of our 2018 Election Center.
Communications & Member Relations – Once again, our membership grew to our highest membership level ever with 168 of 169 towns and cities as members. Our Town Liaison program staff visited each of our members on-site to strengthen our partnership.

In 2018, we moved to broaden our reach, partnering with WTNH and the Hartford Courant on the gubernatorial debate, and with The New Haven Independent/WNHH on our new podcast, The Municipal Voice. The latter is a bi-monthly show covering municipal topics, informing and engaging the public with the great work municipal leaders do every day. Laura Francis, First Selectman of Durham, one of the shows first guests, said “it won’t be long before municipal and state officials start tuning in!”

Member Services – CCM’s Annual Convention in 2018 was our best ever, bringing more than 1,000 local and state government leaders and business executives together for educational workshops, collaborative discussions, and networking opportunities at the Foxwoods Resort. We lauded Municipal Excellence and #LoCoolGov Award winners, and we celebrated Sustainable CT certifications and the inaugural class of CCMO graduates. These last two programs are exciting initiatives that saw CCM partnering with higher education partners like Eastern Connecticut State University and Trinity College, respectively. The Municipal Training Workshops are as strong as ever, and as Maureen Nicholson, First Selectman of Pomfret says, “there is something for everyone.”

CCM’s Prescription Discount Card Program helped 137 municipalities offer savings to residents who are without or lack adequate prescription coverage. StreetScan completed its Somers project handling smart municipal pavement and asset management services. 2018 saw CCM enter the municipal market with several new services such as FraudHL, which helps towns set up municipal fraud hotlines, and IT in a Box, making it easier than ever for towns to maintain and advance the technological services on both the hardware and software side that are so crucial in today’s world.

2018 was a special year for us because we were able to grow as an organization, but the most important aspect of this growth is in what we are able to provide to you, our member municipal leaders: high-level service to help you perform your job better. CCM remains the state’s largest, nonpartisan organization of municipal officials, representing towns and cities of all sizes from all corners of the state.

Neil O’Leary, Mayor of Waterbury and CCM President

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Although CCM has moved into shiny new offices in New Haven, a large portion of our work still happens in Hartford. There in our state’s capitol, the hard work of debating and creating laws, proposing and passing budgets happens. The work Public Policy and Advocacy does is to ensure that municipalities have a voice every step of the way.

Scott Shanley, the General Manager of the Town of Manchester said that he “often arrive[s] at work with a good plan only to be confronted by one or more unexpected issues that take much of the day. Without the reliability and tenacity of CCM and their work with the legislature, so many universal and specific pieces of legislation would just disappear into the fog. Public hearings pop up, seemingly without warning, long periods of unaffordable time sitting through hours of testimony. It’s just not possible for us to follow important legislation as a mid-sized municipal organization.

“I receive town specific impact printouts, often ahead of the legislature, allowing me to regularly update my Board and provide feedback to our delegation. CCM’s legislative team keeps tabs on bills of special interest to our municipality that otherwise would be lost to us in the committee shuffle, and, when we are needed, we are given a heads up.

“Manchester also leverages CCM’s expertise in Washington as well. It’s having an entire staff looking out for your interests for little more than the cost of family health insurance for one. This service alone is worth every penny of our dues.”
CCM's advocacy team:

- Maintains an active year-round presence at the State Capitol
- Develops and advocates public policy initiatives and responses on state-local issues
- Analyzes every bill and amendment introduced in the General Assembly for its impact on municipalities
- Promotes legislation beneficial to towns and cities
- Works to defeat or amend legislation that is harmful to municipal interests
- Provides members with up-to-date information on legislative developments, including fiscal-impact analyses for each town
- Leads and coordinates coalitions in lobbying on municipal issues
- Alerts CCM members to proposed regulations and decisions of state and federal agencies
- Intervenes in court cases and regulatory proceedings to protect the rights and powers of local governments — and to save them money
- Provides federal representation in conjunction with the National League of Cities

Significant results in 2018:

- CCM advocated for the bi-partisan efforts that resulted in the overwhelming approval of a revised state budget for next fiscal year, and restores state aid to towns and cities for FY 2018-19.
- CCM was able to mitigate the level of state aid cuts provided under categorical grants to all towns, compared to the previous fiscal year.
- Published an array of Legislative Alerts, Regulatory and Management bulletins, and the Capitol Report, which provides weekly updates on Capitol matters of concern to towns and cities.
- Gained traction on Senate Bill 421, which sought to protect a municipality’s credit rating by setting aside 15 percent of a town’s municipal fund from being used to determine a town’s ability to pay in municipal labor contract settlements.
- Appealed the Public Utilities Regulatory Authority (PURA) decision to bar municipalities from using the statutory right to use the municipal gain on poles and in conduits for broadband services.

Mandates Reform:

- Stalled or successfully stopped many onerous mandates that were close to passage in the last days of session:
- Successfully fought for compromise on Senate Bill 278, an unfunded state mandate that would have saddled communities with an unnecessary requirements.
- Defeated Senate Bill 182, which would have prevented municipalities from taxing properties under construction and created inequities and unfair distributions of property tax.
- Lobbied against House Bill 5045, which sought to withhold discretionary funds from a municipality if it was found not to be in compliance with proposed zoning regulations. The issue is that the Department of Housing did not set criteria for municipalities to be in compliance with.
• Fought House Bill 5180 that would have prohibited using the income approach in appraising certain rental income producing real property.

• Stalled House Bill 5186 that would have increased the liability exposure of municipalities that would have impacted access to little league fields, as well as House Bill 5188, an act that would have prohibited use of recycled tire rubber.

• Defeated House Bill 5288, which became more burdensome than drafted and would have expanded the property tax exemption status for non-profit organizations.

• Stalled House Bill 5510, which would have prevented municipalities from taking any type of action to prevent the location of group home facilities, including imposing zoning restrictions.

• The motor vehicle car tax cap will be 45 mills in FY19. Towns whose mill rates are above these thresholds will be reimbursed for lost revenues.

• The Renter’s Rebate was returned to the Office of Policy and Management, and municipalities will not be required to bear half of the program’s cost as in FY18.

• The Education Cost Sharing (ECS) program will phase-in a new formula in FY19 that determines the amount of funding for towns. If a town’s fully funded ECS grant under the new formula is greater than its base grant amount, it will receive the base plus 4.1% of the difference. If the ECS grant is less, it will receive the base amount minus 25% of this difference. Alliance Districts always receive the base grant.

• The Minimum Budget Requirement removed a penalty for violating the FY18 MBR if a town’s FY18 ECS grant was reduced due to reductions in allotments or Renter’s Rebate, or the town reduced its FY18 budgeted appropriation for education in an amount up to the reduction in its ECS grant.

• Members of CCM’s advocacy staff attended and participated in monthly meetings of the 9 regional councils of governments (COG) — and CT municipal associations meetings — to ensure CCM coordinates its efforts with the COGs and best understands our members’ relationship with their COG.

**Sustainable CT**

• In 2018, CCM continued to support the Sustainable CT certification program helping to recognize thriving and resilient Connecticut municipalities.

**Significant results achieved in 2018:**

• 5 municipalities achieved the Silver Certification

• 17 municipalities achieved the Bronze Certification

• The Sustainable CT workshop series was first launched in the CCM 2018 municipal training calendar

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As the voice of CCM, the Communications & Member Relations team plays a significant part in letting the public know what we do. In 2018, we brought a writer on internally, created an Election Center, and started a podcast in cooperation with WNHH, reaching more people than ever.

Laura Francis, First Selectman of Durham was an early supporter: “When I learned that CCM was starting a Podcast called the Municipal Voice, I was very pleased. It is a medium that many people use today to share and receive information. CCM plans to use this platform for those same purposes.

“I was privileged to participate in the episode the day after the 2018 election. CCM staff prepared me well, the studio was comfortable and easy to locate, and the conversational format made it enjoyable. It won't be long before municipal and state officials, staff and vendors start tuning in to learn about current events, best practices, challenges and successes happening in our communities.

“Congratulations to CCM staff and partners for creating this new tool. I look forward to upcoming episodes.”

CCM looks forward to expanding our reach and spreading CCM’s message in 2019.
Significant results from communications outreach achieved in 2018:

- Conducted 10 different news briefings or news conferences on CCM’s key legislative positions at the Capitol at key points in the 2018 session.
- Completed editorial board meetings with the largest daily newspaper chains in the state.
- Prepared and distributed more than 40 news releases to news media statewide on key state-local legislative issues, as well as member service offerings for member towns and cities.
- Produced two specialty publications for member municipal officials – focusing on new innovative service programs in local governments, and then a report on municipal technology advances in our town and cities.
- Gained placements for CCM on key public affairs programming on each of the broadcast TV stations, and the largest news radio stations, as well as on targeted cable access programs presented by municipal leaders.
- Introduced sponsored news sections in CCM’s flagship publication, Connecticut Town & City, to provide strategic advertising opportunities for businesses seeking to engage municipal markets.
- Continued to reduce costs for Connecticut Town & City, on both the editorial and printing side, changing over to a quarterly publication, while continuing to expand the digital distribution to a wider municipal, state and business audience.

- Continued to accelerate CCM’s strategic push for targeted advertising buys on social media — primarily on Facebook and Twitter — throughout the 2018 state legislative session to more deeply engage the public and other key stakeholders on CCM’s key state-local legislative issues, as we continued to reinforce the findings and recommendations of CCM’s ground-breaking public policy report “This Report Is Different.”
- Worked more extensively to roll out CCM news in a more coordinated way across traditional news media outlets, as well as on CCM social media platforms and the online and social media sites of member municipalities.
- Initiated a 2018 Election Center on the CCM web site to highlight the responses — or lack thereof — by the gubernatorial and state legislative candidates on key state-local issues identified by CCM.
- Worked as a key part of CCM team to present CCM’s first-ever (and the final) televised debate among the three major candidates for Governor — one week before the election!
- Unveiled a new and first-ever CCM podcast series — The Municipal Voice. The show is in partnership with WNHH 103.5 FM and is also streamed on Facebook Live, Youtube, Twitter, Twitch, and other online streaming platforms.

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Member Relations

CCM continues to enhance our level of customer service to each of our now 168 member towns and cities through our CCM Town Liaison Program (CTL). Each member municipality has a dedicated CTL representative who is the main portal to the organization — to ensure the highest level of service from CCM. Your CTL fast tracks any information or service needs you have, and ensures a timely response from all services areas.

Significant member relations results achieved in 2018:

- CCM membership grew to represent 168 of the 169 towns and cities – a near perfect and unprecedented level of participation in our 52 year history.
- CCM’s membership grew again, with Sherman, Trumbull, and Derby joining CCM.
- CCM’s 12 town liaisons again visited municipal CEOs on site in all 168-CCM member communities, and in many instances, followed up with additional meetings in town with key municipal department heads.
- CTL meetings are now used more extensively and more uniformly illicit member views on state-local legislative issues, determine specific member needs from CCM and to present the wide range of CCM service programs that can assist member leaders.
- CTLs presented on CCM’s services or provided updates on key issues to councils or boards of selectmen in over 20 communities.
- CTLs also continued to attend and participate in meetings with each of the regional councils of governments, the CT Council of Small Towns, the CT Town and City Managers Association, the Government Finance Officers Association, the CT Association of Municipal Attorneys and other key municipal groups.
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In 2018, Government Officials had a lot of questions, and the CCM Government Finance and Research department had the answers. Catherine Iino of Killingworth utilized the research department, saying “CCM’s research department has provided me with information on town charters, employee time sheets, municipal tax abatements, gun laws — really, on any question I come up with, they respond with lightning speed. They are indispensable.”

With nearly 10 opportunities a week to dive deep into questions municipal officials, creating Candidate Bulletins for the election, and staying on top of newest data, Government Finance and Research are the go-to team if you need to know anything about local government.

CCM’s Government Finance & Research Department responds to member requests for information on any subject related to municipal governance and operations. There is no comparable service available in Connecticut. In addition, the Department prepares documents such as bulletins, info kits, and policy reports on various subjects.
Government Finance

Analyzing government finance issues is a critical part of CCM’s services. The Government Finance & Research Department provides members with valuable and timely information:

- Updates on municipal aid
- Analyses of state budget proposals and their impact on towns and cities
- Impacts of new legislation
- Research on financial management and administration
- Trends in municipal finance
- Economic and demographic data and analyses

Research

Staff responded to a variety of information requests from members ranging from underground storage tank removal, forming youth councils, economic development initiatives, to name a few. Requests could be categorized according to regions and populations.

Significant results achieved in 2018:

- Provided up-to-date information on the state budget and other issues impacting municipal finance
- Answered and completed over 700 requests for information from municipal officials
- Completed enhancements to the Municipal Salary Survey
- Prepared candidate bulletins for CCM’s election campaign
“The extensive topics covered in the CCM Municipal Training Workshops is impressive,” said Maureen Nicholson, First Selectman of Pomfret. The goal of member services is to help municipal officials continue their education, to support initiatives, and award and honor those who have excelled in public service.

“There is something for everyone and all are very well done,” Nicholson continued. “I have attended numerous workshops and always come away with useful information and valuable insights. I wholeheartedly endorse the program. I am offering the workshops to Town volunteer board and commission members as well. The workshops provide current information and a great opportunity to network and discuss issues with other municipal leaders. I have suggested topics that CCM has followed through on and incorporated into their curriculum.”

In 2018, we gave back with the Triple Crown, saw our first Sustainable CT certified towns and CCMO graduates, and one of the best CCM Annual Conventions ever. In 2019, Member Services will build on this incredible growth!
CT Charity Triple Crown
CCM held its first-ever charity event in April 2018 to give back to Connecticut. The three organizations with which we worked this year were: Channel 3 Kids Camp, Homes for the Brave, and The Village.

Significant results achieved in 2018:
• Distributed more than $12,000 to each of the three charities

Municipal Training
CCM provides no-cost training for member municipalities’ staff members, elected, and appointed officials. CCM’s Municipal Training program provides practical information at the cutting edge of municipal management and intergovernmental relations. Municipal Training topics include:
• Municipal Budgets
• Grant Writing
• Sexual Harassment
• Cybersecurity
• How to be an Effective Supervisor
• Customer Service for Municipal Personnel
• Ethics, Accountability, and Conflicts of Interest
• How to Run Legal and Effective Public Meetings
• A Practical Guide to Municipal Employee Relations Act (MERA)
• Freedom of Information Act for Boards, Commissions, and Police/Fire

Municipal Training also covers special sessions including Analyzing Your Local Economy, Increasing Tourism in Your Municipality, Sustainable CT workshops, and Employee Investigations as well as our Bi-yearly Newly Elected Workshop that runs in conjunc-
significant results achieved in 2018:
• 168 of the 168 member towns registered for CCM Trainings throughout the year
• 2,519 attendees
• 18 newly developed workshops
• 56 workshops held from Jan-Dec 2018
• 5 New workshops added to our online library
• 2 Newly Elected Workshops were held for the winners of the 2017 election

CCMO
CCM understands how meaningful professional development can be. Continuing education is not only important for your current position, but also to your career path. Under the advisement and direction from experienced staff at Trinity College, the Certified Connecticut Municipal Official (CCMO) was developed.

Philosophy of CCMO Program:
• To be competent in a variety of areas
• Developed for the individual, the organization, and the community to achieve a standard of excellence
• Blends the best of the worlds of practice and theory

significant results achieved in 2018:
• 132 participants in CCMO Program
• 10 CCMOs graduated this year at the 2018 CCM Convention within one year of the program launch
• 69 municipalities participating in program

Partnerships in Education
CCM offers three tuition discounts through our “Partners in Education” program. CCM member municipalities, including all employees, elected and appointed officials, and board/commission members, will receive a tuition discount.

University of New Haven
Offers a 10% tuition discount to all students employed through CCM member town who are enrolled in a part-time undergraduate or graduate program.

Post University
• Offers a 10% tuition grant to CCM members taking undergraduate and graduate courses
• Grant extends to immediate family members and includes spouse and children, includes online accelerated degree program courses
Sacred Heart University
• Offers a 10% tuition reduction to CCM members taking part-time undergraduate courses online at the Fairfield campus.

UConn Department of Public Policy
CCM’s Member Services and Research Department have started partnering with the UConn Department of Public Policy to increase educational opportunities and research capabilities for our membership. CCM is a partner on their new initiative entitled “Public Service Executive Leadership Collaborative” to provide members with high-quality, low-cost professional development opportunities.

#LoCoolGov
This is the second year where CCM offered the #LoCoolGov: Your Community. Your Call scholarship to Connecticut middle and high school students.

Significant results achieved in 2018:
• Submissions of essays and artwork of all kinds came in from around the state
• Winners were awarded $1,000 at the 2018 Convention at Foxwoods

Municipal Excellence Awards
The CCM Municipal Excellence Award, honoring successful and innovative programs and the people who help make them possible.

Significant results achieved in 2018:
• The second annual Municipal Excellence Awards received 46 submissions from 43 member municipalities
• Awards were presented in six categories (four municipal categories and two individual categories) at the 2018 CCM Convention at Foxwoods in October
• Awarded two Municipal Legislator of the Year awards, one from the house and one from the senate

BankCard Services & Schooley Mitchell
BankCard Services is a leading provider of low cost merchant services specializing in secure, fast, and affordable payment solutions. Schooley Mitchell is the largest independent telecom consulting organization in North America, providing personalized service regardless of geography and delivering expertise in all areas of telecom. Significant results achieved in these two programs in 2018:
• CCM utilizes BankCard for our merchant services.
• Through CCM, other municipal leagues have started using Schooley Mitchell.
• Some of our members using these services include Madison, Canterbury, Milford, East Hampton, and Barkhamsted.

CivicLift
CivicLift creates a community engagement infrastructure for towns and cities of all sizes. Its online platform — years in the making — is leveraged by communities as a primary marketing channel specifically tailored to their town.

Significant results achieved in 2018:
• Added Bloomfield and working with COGs

Drug & Alcohol Testing
CCM’s Drug and Alcohol Testing Consortium was created in 1996 to assist CCM member municipalities with all the testing and management services necessary for compliance with Federal Department of Transportation (DOT) drug and alcohol testing regulations as well as pre-employment screening.

The program offers towns and cities all the advantages of being in a random testing pool. By joining the consortium your workers are pooled with other municipalities. This reduces your administrative burden while maintaining the deterrent of random testing.

CCM has expanded the Consortium’s Drug & Alcohol testing program beyond the federally-mandated testing of public works employees. The expanded Drug & Alcohol Testing Consortium is offered to CCM members for the following departments where the need for safety is critical:
• Police departments
• Fire departments
• Emergency personnel
• School bus drivers
• Public works personnel not performing safety-sensitive functions, including supervisors, parks and recreation administrative staff, and testing covered by the
Significant results achieved in 2018:
• Nine towns, cities, and boards of education are currently enrolled: Meriden, Meriden Public Schools, Bloomfield, Coventry, East Hartford, East Hartford Public Schools, Enfield, Simsbury, and Wethersfield

GrantFinder
Available as a no-cost benefit to members of CCM, this service allows municipal officials to search within the universe of grants available to local governments.
Benefits include:
• Ability to create and save searches and search results
• Email alerts for updated results for saved searches
• Six search filters
• Real-time information updated daily
• Access to grants as far back as 12 months and more than two years in advance
• Searching more than 3,300 federal, state and foundation grants
• Personalized weekly notifications
• Customer support 9 am to 11 pm EST, Monday - Friday, plus email support 24 hours per day.

Significant results achieved in 2018:
• Participation increased to 50% of membership

IT in a Box
CCM began working with Sophicity to develop a program for our members to ease the burden of IT related issues. When launched, IT in a Box will include cybersecurity, a help desk, storage, and more.

Significant results achieved in 2018:
• Held a focus group in September to determine the most pressing needs of the membership.
• Sophicity met with various members at their town/city halls to see their IT needs in action
We are working to narrow down those members to three who will participate in a months-long pilot program before we can launch the program to the entire membership.

Lean for Local Governments
• Supports short and long term process improvements and fosters a culture of continuous improvement within local governments through training, advising, and coaching.
MCS services are provided by highly qualified staff and consultants with a variety of experience working with and for local governments and school districts.

**Significant results achieved in 2018:**
- Assisted Beacon Falls with grant management.

**MS4 Storm Water Compliance Services**
- Helps municipalities meet the requirements of the federally and state mandated MS4 storm water permit that ensures storm water is clean before entering streams and rivers.
- Completes inspections for storm water conveyance structures and illicit discharge.
- Conducts investigations, develop studies, reports, analyses and cost estimates.
- Provides engineering design, geotechnical analysis, infrastructure location and mapping.

**Significant results achieved in 2018:**
- Continued to promote services.

**Municipal Job Bank**
The Municipal Job Bank provides a convenient place to post municipal job openings. This online source specializes in employment opportunities in municipalities and local public agencies across Connecticut. The site is accessed by colleagues across the country and by other interested members of the public.

Each year CCM advertises hundreds of positions and RFP/RFQs from towns, cities, associations, organizations, councils of government, and companies across CT, MA, ME, NH, RI, VT, and as far as AK!

**Significant results achieved in 2018:**
- 182 municipal posts
- 69 municipalities/organizations
- 5 RFP/Qs
- 4 MCS posts
- 6 complimentary posts from another league

**Prescription Drug Savings Program**
Many residents face the challenge of high cost prescriptions. Now it is possible for municipalities to offer savings to residents who are without health insurance or who lack adequate prescription coverage, via the Prescription Discount Card Program.

- The Prescription Discount Card is easy to use and can be used any time a prescription is not covered by insurance.
- FREE enrollment for residents
- No age requirements — all family members are covered under one card
- No income requirements
- No limits on how many times you use the card
- Even pet medications are covered (prescriptions must be filled at regular retail pharmacy)
- Additional discounts on vision, LASIK, and hearing services
- Local and national pharmacies participate

This program is offered in a joint effort by your municipality and CCM.

**Significant results achieved in 2018:**
• We started the year with 135 participating municipalities, and added Cornwall and Trumbull. This brought us up to 137 participating municipalities.
• From September 2012 to September 2018, this program has processed 242,757 prescriptions for residents for a total savings of more than $11.7 million. This represents an average 51% savings off prescription costs for our members’ residents.
• Wilton has signed the contract, and Fairfield, Darien, Ridgefield, and Glastonbury have expressed interest in joining. Outreach to the other CCM members not yet participating is ongoing.

STREETSCAN
Fast and affordable, StreetScan’s vans, equipped with innovative patented sensing technologies — acoustic, radar, and optical — detect surface and subsurface roadway defects while driving in and without interrupting normal traffic flow, saving time and money.

Significant results achieved in 2018:
• Completed Somers project.

Websites and Social Media
CCM launched its website in 2015. Since then we ensure that information included is relevant and timely. At the same time, we revamped our social media and continue to grow our presence.

Significant results achieved in 2018:
• Used social media as a tool to increase engagement with municipal and business members, sponsors, and Connecticut citizens, especially regarding The Municipal Voice, Triple Crown, the Convention and Debate, the Job Bank, and the Election Center.
• Participated in #CityHallSelfie day as a way to promote local government in Connecticut and around the world and increase engagement.

MBA
CCM’s Municipal Business Associate (MBA) is our corporate partnership program. Membership is open to organizations interested in preserving and reinvesting in Connecticut’s towns and cities.

Significant results achieved in 2018:
• 78 companies enrolled:
  • 11 Gold
  • 45 Silver
  • 22 Bronze

CAMA
CCM continues to provide administrative support to the Connecticut Association of Municipal Attorneys.

Significant results achieved in 2018:
• Workshops held included sessions on ethics, FOIA, land use, contracts, and sober homes.
• Looking to revamp website and hold webinars in 2019.
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